

vdK bank statistics on performance of client facing channels for account consultation and payment initiation for Q3 2022

Date	online@vdK			mobile@vdK			vdK PSD2 API ⁽¹⁾			vdK PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	834			2,74
2/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	750			2,18
3/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	907			4,34
4/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	913			5,09
5/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	826			2,86
6/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	919	205		3,91
7/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	883	182		2,76
8/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	937	358		4,57
9/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	848			2,58
10/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	885			2,63
11/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	820			3,02
12/07/2022	100%	0%	0%	100%	0%	0%	99%	0%	1%	1188	206		22,61
13/07/2022	100%	0%	0%	100%	0%	0%	98%	0%	2%	947			44,13
14/07/2022	100%	0%	0%	97%	0%	3%	100%	0%	0%	892			2,17
15/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	876			1,85
16/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	802			1,32
17/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	970			3,38
18/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	937	182		3,93
19/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	994			4,09
20/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	885			2,94
21/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	933			2,32
22/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	881			2,13
23/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	818			1,87
24/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	898			1,34
25/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	923			3,17
26/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1056	129		4,4
27/07/2022	99%	0%	1%	100%	0%	0%	100%	0%	0%	1125	219		4,65
28/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1152			3,16
29/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1133			4,87
30/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	945			3,82
31/07/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1051			3,01
1/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1011	148		2,2
2/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1050			3,67
3/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1077	211		4,8
4/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	966	220		3,1
5/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	970			2,37
6/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	852			1,77
7/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	921			1,36
8/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1036	189		2,38

9/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	909	162	2,75
10/08/2022	99%	0%	1%	98%	0%	2%	99%	0%	1%	947		2,48
11/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	979	160	2,67
12/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	914		1,96
13/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	949		2,93
14/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	882		1,58
15/08/2022	98%	0%	2%	100%	0%	0%	100%	0%	0%	853		1,73
16/08/2022	100%	0%	0%	99%	0%	1%	100%	0%	0%	939		1,93
17/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	885		3,62
18/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	892	248	1,54
19/08/2022	100%	0%	0%	100%	0%	0%	98%	0%	2%	844		1,81
20/08/2022	100%	0%	0%	99%	0%	1%	100%	0%	0%	816		1,43
21/08/2022	100%	0%	0%	99%	0%	1%	98%	0%	2%	847		1,06
22/08/2022	100%	0%	0%	100%	0%	0%	99%	0%	1%	870		2,28
23/08/2022	98%	0%	2%	98%	0%	2%	98%	0%	2%	869		2,38
24/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	840	308	1,88
25/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	923		2,2
26/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	934		3,26
27/08/2022	100%	0%	0%	99%	0%	1%	99%	0%	1%	878		2,78
28/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	896		2,8
29/08/2022	100%	0%	0%	100%	0%	0%	99%	0%	1%	864		1,5
30/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1035		4,35
31/08/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1061		8,98
1/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	957	263	3,32
2/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	865		1,47
3/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	919		2,8
4/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	889		2,31
5/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	869	233	1,99
6/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	889		2,17
7/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	856	162	2,51
8/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	995	102	3,55
9/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	852		2,06
10/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	845		1,57
11/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	905		1,61
12/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	954		2,29
13/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	845	206	1,47
14/09/2022	100%	0%	0%	100%	0%	0%	99%	0%	1%	913	604	27,62
15/09/2022	100%	0%	0%	100%	0%	0%	99%	0%	1%	910	600	8,84
16/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	868		1,4
17/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	862		1,56
18/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	835		1,55
19/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	859	357	2,66
20/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	814		1,27
21/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	851	164	2,11
22/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	866		1,09
23/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	875		1,07

24/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	836		0,96
25/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	844		1,45
26/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	907	229	1,27
27/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	791		0,89
28/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	857		1,55
29/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	810		1,5
30/09/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	861		1,86

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.