

vdk bank statistics on performance of client facing channels for account consultation and payment initiation for Q2 2022

Date	online@vdk			mobile@vdk			vdk PSD2 API ⁽¹⁾			vdk PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1144			5,06%
2/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1188			3,38%
3/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1206			5,09%
4/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1227			5,28%
5/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1013	156		3,29%
6/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1043			3,62%
7/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1148	188		3,41%
8/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1053			3,62%
9/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1090			4,48%
10/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1069			3,81%
11/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1205			6,20%
12/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1122			3,55%
13/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	994			3,57%
14/04/2022	97%	0%	3%	97%	0%	3%	99%	0%	1%	1681	238		30,50%
15/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1086			6,32%
16/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1095			7,44%
17/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1124			6,08%
18/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1084	296		4,14%
19/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1023	213		5,01%
20/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	973	234		4,45%
21/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	925			3,98%
22/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1015			4,37%
23/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	935			2,93%
24/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	990			3,78%
25/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1055			4,82%
26/04/2022	99%	0%	1%	99%	0%	1%	100%	0%	0%	1238	227		9,26%
27/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1153	175		8,87%
28/04/2022	100%	0%	0%	99%	0%	1%	99%	0%	1%	1113	204		4,95%
29/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1243	192		10,02%
30/04/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1032	182		4,81%
1/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	962			4,28%
2/05/2022	98%	0%	2%	98%	0%	2%	98%	0%	2%	1445	464		22,14%
3/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1424			10,60%
4/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	933			4,75%
5/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1026			5,84%
6/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	992			5,17%
7/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1083			3,91%
8/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1018			3,44%
9/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1108			6,14%

10/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	961		4,53%
11/05/2022	99%	0%	1%	99%	0%	1%	100%	0%	0%	1024	187	4,23%
12/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	966		2,80%
13/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1005		4,49%
14/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	860		4,43%
15/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	960		4,26%
16/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	958	252	2,93%
17/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1050	314	6,03%
18/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	985	415	5,95%
19/05/2022	99%	0%	1%	99%	0%	1%	99%	0%	1%	1263		9,60%
20/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1331	851	8,54%
21/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1096		2,30%
22/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1032		5,76%
23/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1068		4,62%
24/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1076	151	5,92%
25/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1205		7,77%
26/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1064		5,93%
27/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	986		3,31%
28/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1053		5,50%
29/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1150		4,54%
30/05/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1108		8,68%
31/05/2022	100%	0%	0%	99%	0%	1%	100%	0%	0%	910		4,12%
1/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	964		6,80%
2/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	878	160	2,37%
3/06/2022	99%	0%	1%	99%	0%	1%	99%	0%	1%	1045		5,46%
4/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	890		5,69%
5/06/2022	100%	0%	0%	99%	0%	1%	100%	0%	0%	891		3,59%
6/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	914		4,12%
7/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	888		3,46%
8/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	937		13,01%
9/06/2022	99%	0%	1%	100%	0%	0%	99%	0%	1%	872	240	3,04%
10/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	835		2,22%
11/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	819		3,29%
12/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	859		3,77%
13/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	901		4,10%
14/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	911	422	3,53%
15/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	955		2,55%
16/06/2022	100%	0%	0%	99%	0%	1%	100%	0%	0%	941		3,15%
17/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	813		2,34%
18/06/2022	100%	0%	0%	100%	0%	0%	99%	0%	1%	786		1,89%
19/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	798		1,71%
20/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	911	175	2,56%
21/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	840		2,07%
22/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	885		2,11%
23/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	921		4,18%
24/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	836		2,22%

25/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	917		5,68%
26/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	956		2,64%
27/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	871	199	2,07%
28/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	855		2,30%
29/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%			
30/06/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%			

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.