

vdk bank statistics on performance of client facing channels for account consultation and payment initiation for Q1 2022

Date	online@vdk			mobile@vdk			vdk PSD2 API ⁽¹⁾			vdk PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	878			1,05%
2/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	803			0,60%
3/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	916	240		1,09%
4/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	920	155		1,13%
5/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	991			4,04%
6/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	1%	791			11,65%
7/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	952	152		1,29%
8/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	853			0,89%
9/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	807			0,63%
10/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	983	163		1,11%
11/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	980			1,11%
12/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	943	126		0,90%
13/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	952			1,10%
14/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	992	189		1,00%
15/01/2022	98%	0%	2%	98%	0%	2%	100%	0%	0%	829			0,62%
16/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	820			0,86%
17/01/2022	98%	0%	2%	100%	0%	0%	100%	0%	0%	1055			2,04%
18/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1106	162		2,09%
19/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1064			1,18%
20/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1154	194		3,42%
21/01/2022	100%	0%	0%	100%	0%	0%	98%	0%	2%	1155			21,22%
22/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	795			0,67%
23/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	789	256		0,66%
24/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1088	172		1,70%
25/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1098	147		1,55%
26/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1097	128		4,02%
27/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1125	138		7,12%
28/01/2022	98%	0%	2%	100%	0%	0%	100%	0%	0%	969	180		4,79%
29/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	813			1,26%
30/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	807			0,90%
31/01/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1067	165		1,61%
1/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1392	213		5,69%
2/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1285	208		4,42%
3/02/2022	99%	0%	1%	100%	0%	0%	100%	0%	0%	1293	189		5,19%
4/02/2022	99%	0%	1%	100%	0%	0%	100%	0%	0%	1266	169		4,45%
5/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1040			3,59%
6/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1115			4,02%
7/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1180	179		4,47%
8/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1605	192		21,35%

9/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1244	188	4,75%
10/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1279	162	4,15%
11/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1225	181	3,00%
12/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1263	446	5,02%
13/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1250		4,45%
14/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1265	298	5,16%
15/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1333		5,56%
16/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1235		4,99%
17/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1226		4,42%
18/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1253		5,96%
19/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1138		4,14%
20/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1166	371	2,98%
21/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1305	224	5,20%
22/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1401	216	17,65%
23/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1479	195	6,42%
24/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1319	177	4,75%
25/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1282	182	4,40%
26/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1101		2,76%
27/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1347	277	5,67%
28/02/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1449	311	10,53%
1/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1361		5,24%
2/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1313	199	4,87%
3/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1401		9,00%
4/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1256	196	6,72%
5/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1198		5,62%
6/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1241		4,99%
7/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1939	220	6,57%
8/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1898		4,94%
9/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1915		4,89%
10/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1625	175	3,78%
11/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1165		4,54%
12/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1228		4,48%
13/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1216		4,11%
14/03/2022	96%	0%	4%	96%	0%	4%	96%	0%	4%	1147	173	4,43%
15/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1230	169	3,92%
16/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1317	181	4,60%
17/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1138	427	3,80%
18/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1301	138	4,97%
19/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1116		4,32%
20/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1124		2,90%
21/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1291	142	4,12%
22/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1237	288	3,87%
23/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1303	178	5,30%
24/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1248	189	6,37%
25/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1288		5,32%
26/03/2022	98%	0%	2%	98%	0%	2%	98%	0%	2%	1551		12,90%

27/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1092		3,03%
28/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1285	188	4,69%
29/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1491		8,61%
30/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1086		18,77%
31/03/2022	100%	0%	0%	100%	0%	0%	100%	0%	0%	1163	446	3,83%

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.