

vdK bank statistics on performance of client facing channels for account consultation and payment initiation for Q4 2021

Date	online@vdK			mobile@vdK			vdK PSD2 API ⁽¹⁾			vdK PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/10/2021	100%	0%	0%	100%	0%	0%	70%	0%	30%	317	134		93,34%
2/10/2021	100%	0%	0%	100%	0%	0%	65%	0%	35%	281			96,40%
3/10/2021	100%	0%	0%	100%	0%	0%	65%	0%	35%	279			96,41%
4/10/2021	100%	0%	0%	100%	0%	0%	92%	0%	8%	483	143		59,36%
5/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	848	145		0,38%
6/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	874	121		4,63%
7/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	832			1,03%
8/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	850	134		3,01%
9/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	691	104		0,07%
10/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	674			0,24%
11/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	765	118		0,17%
12/10/2021	100%	0%	0%	100%	0%	0%	10%	0%	90%	765	138		0,48%
13/10/2021	100%	0%	0%	100%	0%	0%	60%	0%	40%	737	142		0,23%
14/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	748	131		0,61%
15/10/2021	98%	0%	2%	98%	0%	2%	100%	0%	0%	790	121		4,48%
16/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	704	188		0,55%
17/10/2021	98%	0%	2%	100%	0%	0%	100%	0%	0%	700	120		0,54%
18/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	810			1,42%
19/10/2021	100%	0%	0%	100%	0%	0%	94%	0%	6%	843	389		44,92%
20/10/2021	100%	0%	0%	100%	0%	0%	92%	0%	8%	484	228		63,18%
21/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	801	134		0,80%
22/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	791	121		0,74%
23/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	690			0,68%
24/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	678			0,56%
25/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	822	119		0,97%
26/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	846	153		1,37%
27/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	859	116		3,98%
28/10/2021	98%	0%	2%	100%	0%	0%	100%	0%	0%	907	144		5,90%
29/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	783	100		1,23%
30/10/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	660			0,32%
31/10/2021	100%	0%	0%	100%	0%	0%	95%	0%	5%	746	146		2,76%
1/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	738	150		0,85%
2/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	852	159		1,61%
3/11/2021	99%	0%	1%	100%	0%	0%	100%	0%	0%	801	114		0,88%
4/11/2021	99%	0%	1%	100%	0%	0%	99%	0%	1%	911	127		9,90%
5/11/2021	100%	0%	0%	100%	0%	0%	99%	0%	1%	906	120		6,93%
6/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	681			0,56%
7/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	669			0,52%
8/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	798			0,93%

9/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	786	165	1,47%
10/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	867		3,01%
11/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	713		0,70%
12/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	742		1,18%
13/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	741		1,24%
14/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	739		0,71%
15/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	858	151	1,45%
16/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	907		2,90%
17/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	893	396	1,38%
18/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1017	188	4,65%
19/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	990	108	4,45%
20/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	852		1,52%
21/11/2021	100%	0%	0%	100%	0%	0%	90%	0%	0%	1957		55,30%
22/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1134	149	4,60%
23/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	974	129	4,47%
24/11/2021	100%	0%	0%	100%	0%	0%	99%	0%	0%	1080	216	12,68%
25/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	946	291	1,13%
26/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1058		3,59%
27/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	957	320	1,25%
28/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	881		0,64%
29/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1019	239	3,22%
30/11/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	919	224	1,73%
1/12/2021	100%	0%	0%	100%	0%	0%	98%	0%	2%	1109		23,93%
2/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1000	132	1,52%
3/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	974	205	1,23%
4/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	855		1,39%
5/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	866		0,87%
6/12/2021	100%	0%	0%	100%	0%	0%	99%	0%	1%	1171	144	12,52%
7/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	990	160	1,06%
8/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	901	180	1,06%
9/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1037	128	3,13%
10/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	914		4,35%
11/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	765		1,02%
12/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	831		0,49%
13/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	952	110	2,12%
14/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	951		1,01%
15/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	920		1,56%
16/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	1021		3,52%
17/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	977		1,98%
18/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	850	614	0,80%
19/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	849		0,77%
20/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	936	175	0,72%
21/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	968	188	1,74%
22/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	929		1,06%
23/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	905	502	0,89%
24/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	869		0,86%

25/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	830		0,54%
26/12/2021	100%	0%	0%	100%	0%	0%	99%	0%	1%	841		0,69%
27/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	916	253	4,07%
28/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	871		0,93%
29/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	832	544	0,82%
30/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	884		1,18%
31/12/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	881		0,79%

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.