

vdk bank statistics on performance of client facing channels for account consultation and payment initiation for Q3 2021

Date	online@vdk			mobile@vdk			vdk PSD2 API ⁽¹⁾			vdk PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	738	243		0,89%
2/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	717	232		0,41%
3/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	612			0,47%
4/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	617			0,67%
5/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	735	206		0,57%
6/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	690	140		0,65%
7/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	711	166		0,62%
8/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	669	721		0,26%
9/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	665			0,62%
10/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	598			0,29%
11/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	607			0,51%
12/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	699	277		1,09%
13/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	673	246		0,46%
14/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	646			0,63%
15/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	688	188		0,49%
16/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	685	137		0,57%
17/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	609			0,70%
18/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	638			1,13%
19/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	731	215		1,03%
20/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	691			0,37%
21/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	628	142		0,46%
22/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	722	264		1,91%
23/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	664	230		0,40%
24/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	632			0,47%
25/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	636			0,58%
26/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	742			0,85%
27/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	725			0,99%
28/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	703	196		0,81%
29/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	740			0,98%
30/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	703	116		0,55%
31/07/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	624			0,51%
1/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	612			0,46%
2/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	718	186		1,01%
3/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	689			0,36%
4/08/2021	100%	0%	0%	100%	0%	0%	90%	0%	10%	445			70,72%
5/08/2021	100%	0%	0%	100%	0%	0%	67%	0%	33%	359	162		96,65%
6/08/2021	100%	0%	0%	100%	0%	0%	93%	0%	7%	462	197		62,21%
7/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	602			0,49%
8/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	605			0,35%

9/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	691		0,85%
10/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	738	243	0,98%
11/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	716		0,77%
12/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	703	240	0,51%
13/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	700	133	0,69%
14/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	673		2,86%
15/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	607		0,45%
16/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	702	163	0,58%
17/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	700	146	0,65%
18/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	716		0,69%
19/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	720		0,79%
20/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	665	190	0,39%
21/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	560		0,22%
22/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	576		6,21%
23/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	704		3,26%
24/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	721		2,82%
25/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	683	96	3,05%
26/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	661		4,63%
27/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	653	146	6,78%
28/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	597	95	0,23%
29/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	593	215	0,26%
30/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	695	189	0,63%
31/08/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	694	126	0,82%
1/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	815	174	1,24%
2/09/2021	100%	0%	0%	100%	0%	0%	99%	0%	1%	782	136	6,05%
3/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	670		0,37%
4/09/2021	100%	0%	0%	100%	0%	0%	89%	0%	11%	401	156	74,37%
5/09/2021	100%	0%	0%	100%	0%	0%	69%	0%	31%	333		96,46%
6/09/2021	100%	0%	0%	100%	0%	0%	81%	0%	19%	462	138	83,50%
7/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	659	110	0,56%
8/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	682		1,02%
9/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	652		0,32%
10/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	709		4,12%
11/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	584		0,24%
12/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	593		0,26%
13/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	668		0,55%
14/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	654		0,41%
15/09/2021	99%	0%	1%	99%	0%	1%	95%	0%	5%	875	122	3,63%
16/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	677		0,75%
17/09/2021	99%	0%	1%	100%	0%	0%	100%	0%	0%	652	450	0,36%
18/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	580		0,28%
19/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	588	139	0,48%
20/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	707		2,18%
21/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	696	169	0,66%
22/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	707	164	0,63%
23/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	671	135	0,44%

24/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	640	127	0,50%
25/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	592		0,23%
26/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	574		0,42%
27/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	673	127	0,49%
28/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	698	121	0,63%
29/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	728		1,95%
30/09/2021	100%	0%	0%	100%	0%	0%	100%	0%	0%	744	118	0,34%

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.