

vdk bank statistics on performance of client facing channels for account consultation and payment initiation for Q4 2020

Date	online@vdk			mobile@vdk			vdk PSD2 API ⁽¹⁾			vdk PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	534			1%
2/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	521			1%
3/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	500			1%
4/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	466			1%
5/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	545			1%
6/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	567			1%
7/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	541			1%
8/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	547			1%
9/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	500			6%
10/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	515			8%
11/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	450			8%
12/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	499			8%
13/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	517			10%
14/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	495			10%
15/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	515			11%
16/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	513			7%
17/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	476			9%
18/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	461			9%
19/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	479			11%
20/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	495			8%
21/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	537			7%
22/10/2020	99%	0%	1%	100%	0%	0%	99%	0%	1%	837			23%
23/10/2020	90%	0%	10%	90%	0%	10%	90%	0%	10%	1110			76%
24/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	453			7%
25/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	424			10%
26/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	851			10%
27/10/2020	99%	0%	1%	100%	0%	0%	97%	0%	3%	1427			33%
28/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	559			10%
29/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	575			11%
30/10/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	645			9%
31/10/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	493			9%
1/11/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	508			11%
2/11/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	599			9%
3/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	597			7%
4/11/2020	100%	0%	0%	100%	0%	0%	92%	0%	8%	376			71%
5/11/2020	100%	0%	0%	100%	0%	0%	92%	0%	8%	314			74%
6/11/2020	100%	0%	0%	100%	0%	0%	98%	0%	2%	1116			26%
7/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	473			5%
8/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	472			6%

9/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	529	5%
10/11/2020	99%	0%	1%	100%	0%	0%	97%	0%	3%	1543	36%
11/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	415	6%
12/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	480	6%
13/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	526	5%
14/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	409	5%
15/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	433	5%
16/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	481	5%
17/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	528	6%
18/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	516	8%
19/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	495	8%
20/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	479	7%
21/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	444	7%
22/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	413	7%
23/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	521	6%
24/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	476	4%
25/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	478	4%
26/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	484	3%
27/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	471	4%
28/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	449	4%
29/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	414	4%
30/11/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	493	4%
1/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	469	4%
2/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	499	3%
3/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	479	4%
4/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	474	3%
5/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	450	4%
6/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	435	2%
7/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	467	5%
8/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	458	11%
9/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	445	12%
10/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	466	9%
11/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	519	2%
12/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	466	2%
13/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	452	2%
14/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	543	4%
15/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	495	2%
16/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	571	2%
17/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	662	3%
18/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	555	2%
19/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	485	2%
20/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	485	2%
21/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	540	2%
22/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	476	2%
23/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	505	2%
24/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	468	2%

266

25/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	463	2%
26/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	453	2%
27/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	433	2%
28/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	487	2%
29/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	487	2%
30/12/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	480	2%
31/12/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	470	2%

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.