

vdk bank statistics on performance of client facing channels for account consultation and payment initiation for Q1 2020

Date	online@vdk			mobile@vdk			vdk PSD2 API ⁽¹⁾			vdk PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
1/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
2/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
3/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
4/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
5/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
6/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
7/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
8/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
9/01/2020	99%	0%	1%	100%	0%	0%	99%	0%	1%				0%
10/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
11/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
12/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
13/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
14/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
15/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
16/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
17/01/2020	100%	0%	0%	100%	0%	0%	96%	0%	4%				0%
18/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
19/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
20/01/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%		376		0%
21/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
22/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
23/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
24/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
25/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
26/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
27/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
28/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
29/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
30/01/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
31/01/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%				0%
1/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
2/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
3/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
4/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
5/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
6/02/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%	453			0%
7/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
8/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%

9/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
10/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
11/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
12/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
13/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
14/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
15/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
16/02/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%			0%
17/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
18/02/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%			0%
19/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
20/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
21/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
22/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
23/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
24/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
25/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
26/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
27/02/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%			0%
28/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	361		0%
29/02/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	597		0%
1/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
2/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
3/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
4/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
5/03/2020	100%	0%	0%	100%	0%	0%	99%	0%	1%			0%
6/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
7/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
8/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
9/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
10/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
11/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
12/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
13/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
14/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%			0%
15/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	1925		14%
16/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2161		25%
17/03/2020	100%	0%	0%	95%	0%	5%	100%	0%	0%	2563		0%
18/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2294		20%
19/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2515		8%
20/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2354		14%
21/03/2020	99%	0%	1%	100%	0%	0%	100%	0%	0%	2347		14%
22/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2326		14%
23/03/2020	99%	0%	1%	95%	0%	5%	100%	0%	0%	2500		8%
24/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2629		20%
25/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2006	55	6%

26/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	1863	9%
27/03/2020	100%	0%	0%	95%	0%	5%	100%	0%	0%	2514	8%
28/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2379	8%
29/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2374	14%
30/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2256	20%
31/03/2020	100%	0%	0%	100%	0%	0%	100%	0%	0%	2367	14%

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.