

vdk bank statistics on performance of client facing channels for account consultation and payment initiation for Q4 2019

Date	online@vdk			mobile@vdk			vdk PSD2 API ⁽¹⁾			vdk PSD2 API ⁽²⁾			
	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Uptime	Planned downtime	Unplanned downtime	Avg response time AISP (ms)	Avg response time PISP ⁽³⁾ (ms)	Avg response time CBPII ⁽⁴⁾ (ms)	Daily error rate
14/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
15/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
16/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
17/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
18/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
19/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
20/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
21/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
22/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
23/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
24/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
25/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
26/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
27/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
28/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
29/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
30/09/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
1/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
2/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
3/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
4/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
5/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
6/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
7/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
8/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
9/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
10/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
11/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
12/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
13/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
14/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
15/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
16/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%			223	0%
17/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%			218	0%
18/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
19/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
20/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
21/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%
22/10/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%				0%

8/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
9/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
10/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
11/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
12/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
13/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
14/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
15/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
16/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
17/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
18/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
19/12/2019	99%	0%	1%	99%	0%	1%	99%	0%	1%	0%
20/12/2019	95%	0%	5%	95%	0%	5%	95%	0%	5%	0%
21/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
22/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
23/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
24/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
25/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
26/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
27/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
28/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
29/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
30/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%
31/12/2019	100%	0%	0%	100%	0%	0%	100%	0%	0%	0%

(1) Aggregate statistics based on availability of the frontend hosted by the external service provider and the bank backend.

(2) Statistics based on data by the external service provider.

(3) Statistics only available for days on which the functionality was used by TPP.

(4) Functionality currently not actively used by TPP's.